Features of the New WCEC Bill Design



QUICK VIEW

The most important information is right up front – the total amount due and the due date.



BILL MESSAGES

Review this section each month for special notices from WCEC. Notices can also be found on the back of the bill.



ACCOUNT SUMMARY

Your account number and billing summary show details for this month's bill and any account activity since last month's bill.



SERVICE & METER INFORMATION

This section provides the meter number, rate, reading, and usage information for each service location on your account. This data is used to calculate your energy consumption in kilo-watt hours for the month.

A kilowatt-hour, otherwise known as a kWh, is a way to measure energy consumption. A kWh is the equivalent of using 1,000 watts (kW) of power for one hour. For instance, a 100-watt bulb would take 10 hours to use one kWh of energy. However, a 2,000-watt appliance would take half an hour.

This section will also show if a meter multiplier is used at a location. A meter multiplier is a method of measuring energy use in situations where the electricity demand exceeds a normal meter's measuring capacity. Very large homes or commercial/industrial facilities will have multipliers higher than 1.0.



ELECTRIC USAGE HISTORY

New usage graphs will show your monthly usage along with monthly high and low temperatures as well as usage comparisons with the previous month and the same month from last year. Want even more information? Log in to your account online or download the SmartHub app.



Your billing activity appears here. Energy charges are detailed so you can quickly see itemized charges.

Although some WCEC service locations are unique and may have different billing calculations, here are the most often used terms and definitions in this section:

STEC PURCHASED POWER: Charges reflecting South Texas Electric Cooperative's cost to maintain generation and transmission services and deliver reliable power from generation sources to WCEC's distribution system.

WCEC DISTRIBUTION COST: Charges reflecting WCEC's cost to maintain the local distribution system and deliver reliable power to WCEC members.

PCRF ADJUSTMENT: The Power Cost Recovery Factor adjustment is shown as a charge or credit each month as a reflection of the fluctuating costs of fuel used for the generation of power. These costs are incurred by STEC when power is generated and passed through to WCEC and its members through the PCRF.

COST OF SERVICE CHARGE: Monthly charge reflecting fixed costs of providing electrical service or the availability of service which are not affected by the amount of electricity used.

DEMAND: Some services are billed based on maximum demand, which is the highest usage recorded during any 15-minute period within the billing cycle.



PAYMENT COUPON

Return this stub with your mailed payment.

On the reverse side of the bill, you will find an explanation of the terms used on your electric bill, payment options, and other important information from WCEC.

Sample Bill



Pay Online: www.mywcec.coop Pay By Phone: 877-833-3326

Office Hours: Monday-Friday 7:30am - 4 Office/Outages: 979-543-6271 or 800-46 **Member Name IOHN SMITH** 9999999999 Account #

illing Date: 12/28/2023 Current Bill Due Date: 01/16/2024

\$161.00 Previous Balance Payment Received -\$161.00 Balance Forward \$0.00 **Current Charges** \$137.00 AutoPay on 01/15/2024 \$137.00

Important Messages

Your WCEC bill has a new look! Please see the enclosed brochure to learn more about your new bill. The new design offers an easy-to-read layout and valuable information about your energy consumption. For details, give us a call at (979) 543-6271 or visit MyWCEC.coop/MyBill.

Total Due

Auto Pay On 01/15/2024

ber: 9999999999

Service Address: 1234 ANY STREET - RESIDENCE

Meter No.	Rate	Service Dates		Days	Readings		N/114i	kWh Heaga	KW Reading	KW Usage
weter No.		From	То	Days	Previous	Present	WILLIE KAALI	KWIII USaye	age KW Keauiii	KW Usage
9999	RESIDENTIAL	11/27/2023	12/18/2023	21	30666	31505	1	839	9.68	9.680



Current Service Detail STEC Purchased Power 839 kWh @ 0.04861 \$40.78 **PCRF** 839 kWh @ 0.0400 \$33.56 Cost Of Service \$22.83 WCEC Distribution Min 475 kWh @ 0.03855 \$18.31 WCEC Distribution Chg 364 kWh @ 0.01924 \$7.00 Sec Light 150W-LED \$13.58 Operation Round Up \$0.94 \$137.00 Total Current Ch.

This Month This Month Last Month Last Year Avg Daily Use **Avg Daily Cost Avg Daily Temp** Energy **Usage** 839 1,070 1,587 Comparison kWh kWh kWh \$6.52 21 days 31 days 30 days





Account Number	9999999999
Auto Pay on 01/15/2024	\$137.00
Do Not Send Payment	

PAY YOUR BILL 24/7

ONLINE: Check or credit/debit card at www.mywcec.coop or download the mobile app.

PHONE: (877) 833-3326



JOHN SMITH 1234 ANY STREET COOPERATIVE TX 55555



WHARTON COUNTY ELECTRIC COOP, INC **PO BOX 31** EL CAMPO TX 77437-0031

